

Please read the following notes, in conjunction with the Rosemoor leaflet enclosed, before completing the Booking Form:

For Group Rates to apply, there must be a minimum of 10 paying adults in your party. Please note that RHS Members are able to bring 1 guest, also free of charge.

Reduced rates of garden entry for Groups applies to advance bookings only, where one payment is made on behalf of the whole group.

Where group numbers are known, payment is due 14 days prior to the visit: This allows us to send your tickets in advance and speeds your entry in to the Garden. If numbers are not known at the time of completing the form please indicate estimated numbers and telephone nearer to the time of your visit with final figures.

Payment on the day: can be by credit/ debit card, cash or cheque, made payable to RHS. Please ensure one person purchases tickets, and that members of your party remain on the coach until tickets have been distributed. This ensures minimum delay on entering the Garden. Where there are two or more coaches in a party, the group leader should ensure that they arrive on the first coach.

Refunds: In the event of a full cancellation more than 14 days before the visit, refunds can be given on entry tickets only

Catering Facilities: To arrange menus for special needs (dietary or disabled groups) or for more details of restaurant menus, please contact the Catering Manager on (01805) 626821.

VAT: All charges include VAT. The RHS VAT number is 461532757.

Tour Operators only: If you are paying by voucher on the day please ensure this carries your full company registration details, and the correct address for invoicing as well as details of the group you have brought to the garden. This voucher will be forwarded to our Head Office accounts department for invoicing.

Parking: Please ensure you park in the designated areas. In addition to car parking, we have the capacity to accommodate 10 coaches at any one time.

Wheelchairs: As we only have a limited number of wheelchairs available, please let us know as soon as possible if you no longer require your wheelchair booking. Maximum of 2 per party.

Confirmation of your booking: You will receive a copy of the Booking Form as confirmation of your group booking. Please retain this and bring it with you on the day.

Garden Tours: A minimum charge is made for all gardens tour which should be paid in advance by cheque, made payable to the RHS. We regret that this is non-refundable in the event of cancellation. The remainder of the cost may be paid upon the day of your visit. A maximum of 30 people may be accompanied by one tour guide, so please let us know of final numbers for your tour as soon as is possible.

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