

Chelsea Flower Show Charity Gala Preview

Monday 20 May 2024



Frequently asked questions

How do I apply for the tickets?

For the 2024 RHS Chelsea Flower Show Charity Gala Preview ticket applications must be made through the online portal. You must be on the Special Events mailing list to receive a link. If you want to apply for tickets and have not received any information please contact us at previewtickets@rhs.org.uk.

What are the differences between the package types?

Gala ticket

Gala tickets are £605 per head, with RHS members enjoying a saving of £25 per valid membership number. Members and non-members can purchase a maximum of 16 Gala tickets.

Gala tickets include:

- An exclusive preview of the world's most prestigious flower show from 7pm until 9pm
- The finest champagne and canapés served throughout the evening
- Live music across the Show
- The chance to meet experts in garden design and horticulture
- Complimentary parking in Battersea Park.

Gala Dinner ticket

Gala Dinner tickets are £865 per head, with RHS members enjoying a saving of £25 per valid membership number.

Gala Dinner tickets include:

- An exclusive preview of the world's most prestigious flower show from 7pm until 9pm

- The finest champagne and canapés served throughout the evening
- Live music across the Show
- The chance to meet experts in garden design and horticulture
- Three-course set dinner served with wine from 9pm until 11pm
- Complimentary parking in Battersea Park.

Bookings of eight or fewer tickets will be on a shared table

Gala Meeting Point package

The price of a Meeting Point package varies depending on the number of guests you would like to bring. Meeting Point packages must be booked for a minimum of 20 guests.

All Meeting Point packages include:

- A designated space with your company name beside a beautiful floral exhibit in the Great Pavilion
- Your own waiting staff providing exceptional hospitality to your guests from 7pm until 9pm
- Live music across the Show
- The chance to meet experts in garden design and horticulture
- Option to enhance your experience with a three-course set dinner served with wine from 9pm until 11pm (£370 per person)
- Option to order a cocktail upgrade for your guests (£9 per glass)
- Option to pre-order Little RHS Chelsea Gala Bags for your guests which include the Show Guide, Gala Souvenir Brochure and a selection of gifts (£30)
- Option to purchase a Host Access Pass (£145)

- A page of colour advertising and company name included in the Charity Gala Souvenir Brochure
- Complimentary parking in Battersea Park.

Please see below for Meeting Point package ticket prices and an example cost of a Meeting Point for 60 guests:

Number of tickets	Price per ticket	For example A Meeting Point for 60 guests costs £57,950.
20	£750	The first 20 tickets (1-20) cost.....£15,000
21-30	£900	The next 10 tickets (21-30) cost.....£9,000
31-40	£1,020	The next 10 tickets (31-40) cost.....£10,200
41-50	£1,100	The next 10 tickets (41-50) cost.....£11,000
51 upwards	£1,130	The next 10 tickets (51-60) cost.....£11,300
All packages must include a further £1,595 for a colour page of advertising in the Charity Gala Souvenir Brochure.		A page of advertising.....£1,595
		Total£58,095

I used to receive an application form in the post, why is the Charity Gala Preview ballot online?

The ballot process is online to improve guests' booking experience, to enhance the security of payment details and to align with GDPR requirements.

When does the ballot open and close?

The ballot opens on **Monday 14 August 2023** and closes on **Friday 8 September 2023**. You will not be able to apply for tickets after this date.

Can I apply more than once?

We will only accept one ballot application per organisation or household. Duplicate applications will be disqualified. Clients or agencies booking on behalf of others or companies should state this at the time of booking.

How are tickets in the ballot allocated?

All applications submitted by the ballot deadline will be considered against the available ticket capacity. Application to the ballot does not guarantee an offer to purchase a ticket.

Do I need to provide my payment details to enter the ballot?

You will only need to enter payment details once you have been informed that your application has been successful. If you do not make payment by the payment deadline your tickets will be re-allocated. All tickets will be subject to the terms and conditions applicable at the time of purchase at:

<https://www.rhs.org.uk/shows-events/rhs-chelsea-flower-show/chelsea-charity-gala-preview/terms-conditions-gala>

The contact details on my ballot invitation are incorrect, what should I do?

To update your details, please contact RHS Special Events at previewtickets@rhs.org.uk or on **0203 176 5850**.

How can I view the package I have applied for?

Please log back in to your account at support.rhs.org.uk/chelseagala/login to view a summary.

How can I make changes to my application?

Please contact the RHS Special Events office with your name, address and/or membership number. We will delete your previous application and you will need to make a new application. Please

note that RHS Special Events cannot accept any changes once the ballot has closed on **Friday 8 September 2023**.

When will I find out if I have been successful?

Applicants to the ballot will be notified of the outcome in October and will be sent an email notification with information on how to purchase their tickets to the event. Unsuccessful applicants will also be notified. Please note the outcome of the selection is final.

What date and time is the Charity Gala Preview?

The Charity Gala Preview is held on **Monday 20 May 2024** from 7pm until 9pm. If you have a Gala Dinner ticket, dinner will be held from 9pm until 11pm in one of our Chelsea Flower Show Restaurants.

What is the dress code?

The dress code for the Charity Gala Preview is lounge suit (a suit with an optional tie) or a cocktail dress. Please note that this is an outdoor event and you should be prepared in the event of wet weather.

Is there an age limit at the Charity Gala Preview?

Under 18s will not be admitted to the Charity Gala Preview.

When will I receive my tickets?

Tickets will be sent by signed-for delivery approximately one month prior to the Charity Gala Preview to the delivery address you have specified after payment, provided you have supplied your guest names where required. For your own security, tickets cannot be posted overseas. Please provide RHS Special Events with an alternative delivery address or tickets can be collected from the office or on the gate.

Do you need my guest names before I receive my tickets?

If you have purchased Gala Dinner tickets, we require all of your guest names. Guest names can be entered by logging into your account. If you have purchased Gala-only tickets, we do not currently need to collect guests names before sending out your tickets. We reserve the right to change this if security regulations require us to.

Can I change my guest names after I have submitted them?

You can change your guest names via your account up to one month prior to the Charity Gala Preview. After this date, please contact RHS Special Events at previewtickets@rhs.org.uk.

Can my tickets be refunded?

Please see our refund policy within our terms and conditions at: <https://www.rhs.org.uk/shows-events/rhs-chelsea-flower-show/chelsea-charity-gala-preview/terms-conditions-gala>. If you can no longer attend the Charity Gala Preview, we recommend that you gift your tickets to a friend or family member.

What is the Charity Gala Preview in aid of?

The Charity Gala Preview is in aid of the Royal Horticultural Society. Proceeds from the 2024 Charity Gala Preview will help us fund some of our key charitable projects. Find out more at rhs.org.uk/gala-proceeds.

RHS Special Events

previewtickets@rhs.org.uk · **0203 176 5850**