

## **RHS Wisley Garden Library Relocation Spring 2017**

### **FAQs**

#### **Where will the Wisley Garden Library be moving to?**

The Wisley Garden Library is relocating to Gardiners' House which is on the left hand side of the path as you come in to the garden from the entrance.

#### **When is the library moving?**

The Garden Library will move from its current location to Gardiners' House during March when we will be closed.

The Wisley Research Library will remain open weekdays by appointment during the Garden library relocation.

#### **Why is the library moving?**

RHS Garden Wisley is entering a period of transformation as part of the major Strategic Investment Programme. Once complete this will enhance the visitor experience, helping us achieve our vision to enrich everyone's life through plants, while remaining a centre for horticultural excellence.

The first phase is underway and continues until July 2018, involving the creation of a new entrance in the area that currently houses the Garden Library.

A second phase will see the construction of a Centre for Horticultural Science and Learning, in the area that currently holds the Hillside Events Centre and the Honest Sausage café. This is due for completion in 2020 and the Wisley Library will be re-housed in this new building.

### **Lending Collections**

#### **Can I borrow books while the library moves location?**

Garden Library stock will be unavailable from the Monday 6<sup>th</sup> March until the library reopens in time for Easter 2017.

#### **How can I return books during the library move?**

Library items will be issued for 7 weeks rather than 4 weeks to cover the period while the library moves. If you wish to return items during the move you can leave them at the Membership Office next to the garden entrance.

Alternatively books can be returned by post to:

RHS Wisley Library, RHS Garden Wisley, Woking, Surrey GU23 6QB.

## **Re-opening**

### **When will the library re-open?**

The library will re-open in Gardiners' House next to the garden entrance in time for Easter 2017.

### **What can I expect to see in Gardiners' House?**

- A good selection of books to look at onsite and for members to borrow
- The latest magazines to browse
- Themed displays and drop-in events that take a more detailed look at our collections
- Children's area with books to borrow
- Database to help you pinpoint a plant at Wisley Garden
- Second hand books for sale

### **What books and journals can I find in Gardiners' House?**

Our aim is to provide the best possible selection of books and magazines to meet our readers' needs. Most of the Garden Library stock will be available to you in Gardiners' House. Horticultural books published within the last three years, together with the best books on gardening will be displayed on the open shelves.

Older and less frequently borrowed books will be available by request. This will be clear from our online catalogue, and library staff and volunteers will be on hand to help.

### **How long will it take for items available by request to be ready for collection?**

Most items described as available by request will be fetched immediately during a visit to the library. Some items are stored further away, and may take up to 48 hours to be ready for collection.

### **How long will it take to recall offsite items?**

To see items in the catalogue at location **offsite**, please request at least a week in advance. Items marked offsite can be requested for consultation at either the Lindley or Wisley libraries.

### **Library displays and themed drop-ins**

We will be continuing our themed displays and drop-in events to share our collections with visitors. During April and May we will be looking at Greening Grey Britain and investigating how generations have brought nature into their surroundings for health and wellbeing.

## **When will the library open in the new Centre for Horticultural Science and Learning?**

Both libraries at Wisley will relocate to the Centre for Horticultural Science and Learning when it opens in summer 2020.

## **Why is the library moving twice?**

The investment projects at Wisley have been phased to minimise the disruption to garden visitors. The Garden library will be in Gardiners' House until the new Centre for Horticultural Science and Learning is completed.

## **Research collections**

### **Will the Wisley Research collections still be available during the Garden library move?**

All collections held in the Wisley Research library in the laboratory building will still be available to consult during the Garden Library move.

A small part of the Wisley Research collection will be stored at the Lindley Library until the Centre for Horticultural Science and Learning is completed

## **Enquiry Services**

### **How can I get help finding information while the library is closed?**

Our Wisley enquiry team will continue to handle telephone and email enquiries during the move.

T: 01483 212428

E: [library.wisley@rhs.org.uk](mailto:library.wisley@rhs.org.uk)

Please leave a message on the answerphone and a member of the library staff will return your call. We will be checking our answerphone messages once a day during the move. If you need information more quickly please contact the Lindley Library

T: 020 7821 3050

E: [library.london@rhs.org.uk](mailto:library.london@rhs.org.uk)

### **Are there digital collections I can use instead?**

A list of authoritative sites from around the world, which link to specific areas of historical botanical and horticultural interest via on-line catalogues and databases are available on the Library pages of the [RHS website](#).

Our [resource guides](#) will also point you to the best sources to find out more about the many people, places and plants that have shaped our gardening heritage.